

TERMINATION FORM

Complete this form and return by registered mail or via PEC to recessi@aruba.pec.it only if you wish to terminate the contract. Termination requests can also be submitted by opening a support ticket on assistenzaclienti.aruba.it.
 Please note that this request implies the cancellation of the service and deletion of its content.

If any of the required details are missing, the request may not be accepted.

Recipient:

Aruba S.p.A.
 via San Clemente 53
 24036 Ponte San Pietro (BG)

The undersigned _____

Tax code _____

Telephone _____ email _____ @ _____

The following **MUST BE filled in** if the holder is a legal entity/ freelance professional/ sole proprietorship

In their role as:

Legal representative of _____
 with VAT Number/Tax ID number _____

Receiver, liquidator, insolvency administrator or provide any other office held on behalf of:

 with VAT Number/Tax ID number _____

Self-employed person
 with VAT number _____

Sole proprietorship _____
 with VAT number _____

Requests (tick the appropriate box)

A – to **withdraw immediately** from the contract (before the deadline);

B – to **cancel on the expiry** of the contract.

For the following services _____

Order number _____ placed on* _____ received on* _____
 (* select only one field between order or receipt date available)

Place _____ **Date** _____ **Signature (stamp)** _____
 (only if this form is submitted in hardcopy)

Additional information (complete fields only for the services you want to terminate):

SPID service

User _____

PEC service

PEC Certified Email mailbox to be terminated:

_____ @ _____

Certification services

Digital Signature certificate no. _____ authentication certificate no. _____

Aruba Fiber

Indicate whether:

ACTIVE LINE - if Voice service is included, termination will result in this service being discontinued.

Line identification code: _____ ordered on/received on _____

LINE IN PROCESS OF ACTIVATION

Order number: _____

The cost of deactivation of the service will be charged as set out at <https://fibra.aruba.it/trasparenza-tariffaria.aspx>. In the case of transfer of an active line, termination will not result in the automatic return of service to the previous operator.

Please note that any additional services linked to the connectivity service will be discontinued along with the main service. In particular, if the voice service is included:

- if the phone number is active, termination will result in this being deactivated and subsequently cancelled; if you wish to keep the phone number, you will need to transfer it before submitting this termination request.
- if it is being activated, termination will result in the activation request being cancelled.

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If termination has been requested as shown above (ticking the letter A), the applicant confirms to be aware of Aruba's right to withhold the sum corresponding to fees for services used up to the effective date of termination, in addition to any deactivation cost.

I request that any refund, if eligible, be paid by

the same method of payment used, either **credit card** or **PayPal**;

bank transfer to the account in the name of _____

IBAN _____

Place _____ Date _____ Signature (stamp) _____

(only if this form is submitted in hardcopy)

Attached:

- copy of both sides of the applicant's ID document.

If the applicant is the receiver/liquidator/insolvency administrator/other

- deed of appointment;
- company registration certificate of the legal holder of the service (issued within the last 6 months).

Aruba reserves the right to request further documentation.